

Post Office Box 70 • Mountain View, AR 72560 T 870.269.3232. • F 870.269.4971

VIA ECFS

May 2, 2016

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, S.W. Washington, DC 20554

Re: Section 63.71 Application of Mountain View Telephone Company for Authority to Discontinue Certain Services

We respectfully file the enclosed Application of Mountain View Telephone Company for Authority to Discontinue Certain Services. This filing is made in compliance with Section 63.71 of the Commission's rules (47 C.F.R. § 63.71).

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Sara Zimmerman

President

Mountain View Telephone Company

Enclosures

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

In the Matter of)	
Section 63.71 Application of	ý	Comp. Pol. File No
Mountain View Telephone Company)	
For Authority to Discontinue Certain Services	Ś	

SECTION 63.71 APPLICATION

Pursuant to Sections 63.71 of the Commission's Rules and Section 214(a) of the Communications Act of 1934, as amended, Mountain View Telephone Company ("MVTC" or the "Company") hereby files this application to discontinue the provision of select operator services to customers that the Company serves in the state of Arkansas ("Application"). 3 In support of this Application, Mountain View Telephone Company submits the following:

Information Required by Section 63.71(a)(l) - (4) 1.

A. Name and Address of Carrier

Mountain View Telephone Company PO Box 70 Mountain View, AR 72560-0070

For purposes of this Application, the Commission may contact:

Sara Zimmerman, President Mountain View Telephone Company PO Box 1970 Mountain Home, AR 72654-1970 (870) 425-3100 sara.zimmerman@yelcot.com

B. **Date of Planned Service Discontinuance**

Mountain View Telephone Company will discontinue Busy Line Verification, Busy Interrupt, Collect Call, Billed to Third Number, Billed to Credit Card, and Person-to-Person services to its customers in the state of Arkansas on or after June 4, 2016, upon completion of all necessary federal and state regulatory approvals.

See 47 U.S.C. 214(a).

See 47 C.F.R. § 63.7 1.

As required by Section 63.71 (a) of the Commission's Rules, Mountain View Telephone County has notified and submitted a copy of this Application concurrent with this filing to the Arkansas Public Service Commission, the Governor of Arkansas, and the Secretary of the Department of Defense.

C. Points of Geographic Areas of Service Affected

Affected Mountain View Telephone Company local exchange customers are in the Company's service area which is located in north central Arkansas and includes the exchanges of Mountain View, Pleasant Grove, Fifty Six, Allison, Timbo, Prim, Fox and Sunnyland Exchanges located in the Counties of Stone, Izard, and Cleburne.

D. Brief Description of the Types of Service Affected

In the areas referenced above, Mountain View Telephone Company provides the following services which will be discontinued (collectively, "Affected Services"):

- Busy Line Verification An operator service allowing the operator to confirm when a line is idle or in use.
- Busy Interrupt An operator service allowing the operator to break into conversation when a line is in use.
- Collect Call A billing arrangement by which the charge for a call may be reversed povided the charge is accepted at the called service point.
- Billed to a Third Number A billing arrangement by which an operatedassisted call may be charged to an authorized service point other than the service point originating the call or the service point where the call is terminated.
- Billed to Credit Card A billing arrangement by which an operated-assisted call may be charged to an authorized credit card.
- Person to Person That service where the person originating the call specifies to Mountain View Telephone Company operators a particular person to be reached, a particular mobile service point to be reached through a Mobile Telephone Service attendant, or particular PBX Service Point, department, or office to be reached.

This discontinuance is limited to the Affected Services. Customers will continue to have access to all other current services without interruption.

II. Brief Description of the Dates and Methods of Notice to All Affected Customers

Notices were sent to all of Mountain View Telephone Company's local exchange customers as a bill insert by method of U.S. Mail on April 29, 2016. Please reference Exhibit A which is a sample copy of the Notice sent to the affected customers. Mountain View Telephone Company deemed the bill insert the most economic method of reaching its rural customers.

III. Status of Carrier

Mountain View Telephone Company is an incumbent local exchange carrier and considered a dominant carrier with respect to the services that it proposes to discontinue in the state of Arkansas.

IV. Circumstances of Discontinuance

The Company's discontinuance of the Affected Services was a business decision based on a lack of customer demand for the services. In the preceding 12 months, the Company has had only five instances Collect Calls and only one instance of Busy Line Verification. There was no additional usage of the remaining Affected Services. Therefore, the discontinuance of these services will not adversely affect the Company's customers.

V. Certification

On behalf of Mountain View Telephone Company, I, the undersigned President, Sara Zimmerman, hereby certify that the statements contained herein are true, complete and correct to the best of my knowledge and made in good faith.

VI. Conclusion

For the reasons stated herein, the Company respectfully requests grant of this Application.

Respectfully Submitted,

Sara Zimmerman, President

PO Box 1970

Mountain Home, AR 72654-1970

870-425-3100

sara.zimmerman@yelcot.com

4-28-16 Date

CERTIFICATE OF SERVICE

I hereby certify that the foregoing Section 63.71 Application was served this 2nd day of May, 2016, by mailing true and correct copies thereof, postage prepaid, to the following persons at the addresses listed below.

Arkansas Public Service Commission 1000 Center St. Little Rock, AR 72201

Office of Govenor Asa Hutchinson State of Arkansas State Capitol Room 250 500 Woodlane St. Little Rock, AR 72201

Secretary of Defense Attn: Special Assistant for Telecommunications,

Pentagon

Washington, DC 20301

Sara Zimmerman

EXHIBIT A

CUSTOMER NOTICE

Dear Valued Customer:

This letter is to inform you that on or after June 4, 2016, Mountain View Telephone Company will no longer be providing certain operator services within the state of Arkansas. Customers who attempt to utilize the discontinued services will be informed by the operator that the service is not available. Specifically, the following operator services will be discontinued.

- Busy Line Verification -An operator service allowing the operator to confirm when a line is idle or in use.
- Busy Interrupt An operator service allowing the operator to break into a conversation when a line is in use.
- Collect Call A billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called service point.
- Billed to a Third Number A billing arrangement by which an operated-assisted call may be charged to an authorized service point other than the service point originating the call or the service point where the call is terminated.
- Billed to Credit Card A billing arrangement by which an operated-assisted call may be charged to an authorized credit card.
- Person to Person That service where the person originating the call specifies to Mountain View Telephone Company operators a particular person to be reached, a particular mobile service point to be reached through a Mobile Telephone Service attendant, or particular PBX Service Point, department, or office to be reached.

This discontinuance is limited to the above operator services and will not affect your Mountain View Telephone Company service in any other way. Customers will continue to access general operator services, including operator assisted dialing, handling sent-paid calls, handling emergency calls and providing rate quotes where available.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71 Application of Mountain View Telephone Company. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

If you have any questions about this notice or Mountain View Telephone Company's discontinuance of the aforementioned operator services, please contact us at 218 East Main Street, Mountain View, AR or by phone at 870-269-3232 or 1-800-270-1198.

We thank you for your business and look forward to continuing to serve your communications needs.

Sincerely, Mountain View Telephone Company